

Honeywell

Authorized Security Dealer



NOTIFIER[®]
by Honeywell

www.safetysystems.net

A Quarterly Newsletter from Safety Systems, Inc.

Spring 2017

WE'RE 50!

In honor of our 50th anniversary this year, I thought I would share some of the memories we've acquired! Quite a few years ago, we received an alarm signal in the early morning hours from a party store in Summit Township. The Sheriff's department responded, and about a block from the party store one of the responding deputies noticed a car idling by the side of the road. One of the responding units stopped to investigate the car, and the other deputy continued on to the call, and pulled up alongside the front door of the party store. He had barely stopped his vehicle when a man came running out the front door of the store, jumped in the back seat of the patrol car, and then apparently realized he had not gotten into his getaway car. I'm guessing it didn't take him long to realize that the doors in the back seat of the Sheriff's car didn't open from the inside either! Sometimes police officers have to work long and hard to capture their suspect, sometimes they don't!

WARM WEATHER CAN BRING OUT THE PESTS...

One of the nice things about Michigan is that we generally get a three or four month break from door to door solicitors. Since this year's break appears to be over, it is probably a good time to point out that many communities have reported unscrupulous companies targeting homes and small businesses with deceptive business practices. Typically they will approach the property owner and state they are with your security company, and are there to perform an upgrade to the system. They then replace the alarm system components, and have the

"paperwork" signed, which is generally a contract to have a different company monitor the system. Until the customer starts receiving two bills for the same service, they often don't realize they had signed up with a different company. One of these firms has racked up over 1,500 complaints with the Better Business Bureau, and has reached settlements with the Attorney General in over a dozen states. And yet, this company and many others like them, continue to engage in this type of activity.

As a reminder, we do not solicit customers door to door, and all of our staff have company ID, and with a quick phone call we can readily verify if someone who claims to work for our company is actually an employee!

PHONE LINE CHANGES/CANCELS

Please check with us before cancelling or changing your telephone service. If your alarm system has not been converted to another means of communication, changes to your phone service could prevent your system from communicating properly!

"QUARTERLY QUOTATION"

"Some people are like clouds, when they go away it's a brighter day" – Anonymous

ACTIVITY STATS

Our central station alarm activity for January, February and March is as follows:

- **Burglaries:**
 - Commercial..... 8
 - Residential..... 0
 - Financial 0
- **Holdups:**
 - Commercial..... 3
 - Financial Institution..... 0
- **Fires:**
 - Commercial..... 0
 - Residential..... 0
- **Individuals apprehended..... 1**

COMPANY DIRECTORY:

We sincerely appreciate each of our customers who have entrusted us with their business. While we have implemented a voice mail option on our phone system, a friendly person is always available to take your call. All of our staff can be reached through our toll free number, **(800) 283-3659**. Our fax number is (517) 782-5670. If you prefer to contact one of us directly, we've provided our company directory.

Administration:

Jodi Decker, CEO (517) 782-9541
jodidecker@safetysystems.net
Dan Decker, President (517) 782-9817
dandecker@safetysystems.net

Central Station:

Tammie Moore, Manager (517) 782-6005
tammie.moore@safetysystems.net
Tracy Morgan, Supervisor (517) 782-5980
tracymorgan@safetysystems.net

Technical Services:

Steve Lee, Manager (517) 782-5998
stevelee@safetysystems.net
Dawn Brown, Scheduling (517) 782-5948
dawnbrown@safetysystems.net

Adrian Area Service:

Tim Pepper (517) 263-9100
timpepper@safetysystems.net

Lansing Area Service:

Steve Pierce (517) 484-3072
stevepierce@safetysystems.net

Fire Alarm Systems Testing:

Kurt Scott, Manager (517) 782-5941
kurtscott@safetysystems.net

Fire Extinguishers/Suppression Systems:

Jeff Cattell, Manager (517) 782-5946
jeffcattell@safetysystems.net

Customer Service and Sales:

Toll Free: (800) 283-3659

Steve Carlson, VP/Sales Mgr. (517)782-5999
stevecarlson@safetysystems.net
Amber Barber, Sales Coordinator (517) 782-5940
amberbarber@safetysystems.net
Mike Anderson - Lansing (517) 485-4558
mikeanderson@safetysystems.net
Rob Davis (517) 782-9517
rob.davis@safetysystems.net
Kevin Lovitt (517) 782-5969
kevinlovitt@safetysystems.net
Bob Magill - Livonia (734) 838-0434
bobmagill@safetysystems.net
Jim Walsh - Toledo (419) 887-5810
jimwalsh@safetysystems.net

Accounting:

Patricia Brown, Manager (517) 782-9229
patbrown@safetysystems.net
Jackie Olivas (517) 782-9542
jackieolivas@safetysystems.net
Lindy Gannon (517) 782-9228
lindygannon@safetysystems.net



Newsletter editor: Dan Decker